

AmerisourceBergen

Unsaleable Returns program for community pharmacies

Maximum refunds.
Minimal effort.
Total peace of mind.

As an independent pharmacist, you not only have to manage your patients' health, but you also have to manage your business as efficiently as possible. The AmerisourceBergen Unsaleable Returns program provides you with a solution for properly disposing of unsaleable pharmaceuticals while optimizing the recoverable value* – all without ever sacrificing patient care.

Participating in the program is simple and there is no set-up fee. Once enrolled, you ship all of your unsaleable products to our contract returns processor. We then work with the manufacturers to maximize your refund and save you time.

Optimal refunds

- Receive one check each month that contains all of the manufacturer credits collected by AmerisourceBergen in the previous month on your behalf
- Get 80 percent of the actual manufacturer return credits recovered for prescription pharmaceuticals and 70 percent for OTC healthcare items
- All processing, shipping, and destruction costs will be covered by the program

Optimal returns processing

- Manage returns through a secure online returns processing application
- Review the inventory of your outdates
- Create an inventory manifest
- Process and ship product at any time during each month
- Print shipping labels and schedule FedEx pickups
- Request DEA 222 forms automatically
- Monitor the status of your returns, credits, and refund check

Join Premier and get your refunds even faster

- *Good Neighbor Pharmacy* Premier members receive upfront refunds for their unsaleable returns within 30–45 days of processing
- We reconcile after sending your check so you don't have to wait for manufacturer credits to be collected
- Premier members also get free on-site services, including a retail merchandising specialist who can come to your pharmacy, process your returns, and package them for shipment

Contact your AmerisourceBergen sales executive to learn more about our Unsaleable Returns program or to become a *Good Neighbor Pharmacy* Premier member.

For access to the returns management application, visit <https://clsnetlink.com>

*See the Unsaleable Returns Program Term Sheet for definitions and program terms, which are subject to change.