



Unsaleable Returns Program

for *Good Neighbor Pharmacy*® Premier Members

Quicker Refunds. Simplified Reconciliation. More Time to Focus on Patient Care.

Optimize your reimbursement on expired and unsaleable and damaged products with *Good Neighbor Pharmacy Premier*.

As an independent pharmacist, you have to manage the health of your patients and the health of your business. The AmerisourceBergen Unsaleable Returns program provides you with a solution for properly disposing of unsaleable pharmaceuticals while optimizing the recoverable value—all without ever sacrificing patient care.

Good Neighbor Pharmacy Premier members get access to our most valuable Unsaleable Returns program, where we deliver refunds within 45 days of processing and handle reconciliations with each manufacturer separately so your business continues running smoothly. Quarterly on-site services are provided exclusively to *Good Neighbor Pharmacy Premier* members, which involves an AmerisourceBergen Retail Merchandising Specialist who processes and packages returns for shipment on behalf of your pharmacy.

Optimal Refunds

- Receive a check for Estimated Recoverable Value (ERV)* within 45 days after returns are processed at AmerisourceBergen's contract returns processor
- Get 80 percent of the ERV for prescription pharmaceuticals and 70 percent for OTC healthcare items
- ERV is subject to manufacturer return policies and credit issuance practices
- All processing, shipping and destruction costs will be covered by the program

Optimal Returns Processing

- Manage returns through a secure, online network
- Create an inventory manifest of your unsaleable product
- Process and report returned product during each month
- Print shipping labels and schedule FedEx pickups at your convenience
- Request DEA 222 forms automatically
- Monitor the status of your returns, expected credits and refund checks

- Faster payments within 45 days of processing
- Consistent and predictable cash flow to operate your pharmacy business
- More time to devote to your patients
- No hidden fees or expenses
- No additional charges for participating in a pre-funded program
- No risk of missing out on uncollected credits
- No time wasted on the reconciliation process

Contact your AmerisourceBergen Sales Executive to learn more about how our Unsaleable Returns program for *Good Neighbor Pharmacy Premier* members can benefit your business.

*See the Unsaleable Returns Program Term Sheet for definitions and program terms, which are subject to change.

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