



# ThoughtSpot

Orlando World Center Marriott | July 20-23, 2022

## FAQs

### **When and where is the *Good Neighbor Pharmacy ThoughtSpot*® annual conference and tradeshow?**

The four-day event will take place from July 20 - 23, 2022 at the World Center Marriott in Orlando.

### **What can I expect**

Education – Continuing education sessions and seminars offered on a wide range of topics in marketing, business building, medication adherence, technology, legislative updates and patient care services.

Buying Opportunities – A variety of exhibitors featuring Branded, Generic, OTC, Home Healthcare, general and specialty merchandise products will be offering special pricing incentives.

Networking – Planned events and programs designed to support interaction.

### **I have questions about health, safety and COVID-19 guidelines?**

AmerisourceBergen is committed to the health and safety of our customers, team members and partners. We continue to monitor the impact of COVID-19 across the U.S. and adjust safety protocols as needed, in accordance with CDC guidelines, and as required by state/local/hotel property regulations. Currently, AmerisourceBergen-hosted events require a mask to be worn while not actively consuming food and beverage. We will provide updates as necessary as the event approaches. Questions may be submitted to [ThoughtSpot@amerisourcebergen.com](mailto:ThoughtSpot@amerisourcebergen.com).

## Cost

### **How much does it cost to attend?**

Pricing options are available at [WeAreGNP.com/ThoughtSpot2022](https://www.WeAreGNP.com/ThoughtSpot2022). You may also contact your AmerisourceBergen sales representative, the regional coordinator within your servicing division or call 888-676-2487 for immediate assistance. Please note that you will need to provide your AmerisourceBergen account number to the help desk in order to register for ThoughtSpot.

# Conference registration

## How do I register?

Fast and easy click-through registration is available at [WeAreGNP.com/ThoughtSpot2022](https://www.WeAreGNP.com/ThoughtSpot2022).

## Who do I contact for questions and/or assistance with ThoughtSpot 2022 registrations?

Please email your contact information and questions to [ThoughtSpot@amerisourcebergen.com](mailto:ThoughtSpot@amerisourcebergen.com) and someone will contact you within two business days. If you are in the registration system and require immediate assistance, you may also call 888-676-2487.

## How can I register if I do not know my account number?

You can find your AmerisourceBergen account number on any AmerisourceBergen invoice, or you can also locate it in the upper right-hand corner of ABC Order under the account name. You can also contact your sales associate to obtain the correct account number. If you're experiencing difficulties accessing the registration site, please call the support line at 888-676-2487.

## How do I make changes to an existing ThoughtSpot 2022 registration or hotel reservation?

Upon completing your registration for ThoughtSpot, you will receive an email confirmation that contains a link to your existing registration. You may access your registration via the link provided to add another registration, make session additions, changes and / or update your hotel reservations. Should you require further assistance with an existing reservation, please call 888-676-2487 or email your questions to [ThoughtSpot@amerisourcebergen.com](mailto:ThoughtSpot@amerisourcebergen.com) and someone will contact you within two business days.

## What is the ThoughtSpot cancellation policy?

Cancellations received within 30 days of arrival date, or by Wednesday, June 22, 2022, will incur a \$150 cancellation fee.

Cancellations received within 72 hours of arrival date, or Saturday, July 16, 2022, will be charged the equivalent of one night's room rate, plus resort fee and tax in addition to the \$150 cancellation fee.

If you do not cancel and are confirmed as a "no show," you will be charged the equivalent of one night's stay plus a \$150 cancellation fee. All guaranteed reservations will be held until 6:00 am only on the day after the attendee's confirmed arrival date.

In the event that AmerisourceBergen cancels the in person event, attendees will not be charged a cancellation fee.

## How do I cancel a registration for ThoughtSpot 2022?

All requests to cancel must be submitted in writing. Please email your cancellation request, including registrant name, pharmacy name and AmerisourceBergen account number to [ThoughtSpot@amerisourcebergen.com](mailto:ThoughtSpot@amerisourcebergen.com). Your cancellation will be processed within two business days and you will receive an email confirmation of the cancellation.

## Are meals included in my conference registration?

Yes, breakfast and lunch are served Wednesday, July 20 through Saturday, July 23. Dinner on Friday, July 22 is not provided. Heavy hors d'oeuvres will be served at the opening night reception on Thursday, July 21 and dinner will be served at the closing night party on Saturday, July 23.

### **Will there be a Virtual Option for 2022?**

For all customers who attend ThoughtSpot 2022 in Orlando, FL, we will include a virtual component for pharmacy staff who cannot attend. More information will be shared as we get closer to July 2022.

### **Will the ThoughtSpot 2022 Generics Program rebate include virtual attendance?**

The ThoughtSpot 2022 Generics Program rebate will be only applicable for in-person attendance.

## Hotel registration

### **Can I register for hotel only?**

No, every guest must register for the conference in order to secure a hotel room.

### **What is the hotel room rate?**

Room rates vary depending on the dates you're attending. Please contact 888-676-2487 to confirm rates based on reservation dates.

### **Who do I contact to update my hotel reservation?**

You can update your registration online using the link provided in your confirmation email or send an email to [ThoughtSpot@amerisourcebergen.com](mailto:ThoughtSpot@amerisourcebergen.com) and we will update your reservation and send you another confirmation via email.

## Guests

### **Are families invited?**

Absolutely, there are countless family-friendly activities in and around the Orlando area. Check back for updates at [WeAreGNP.com/ThoughtSpot2022](http://WeAreGNP.com/ThoughtSpot2022) or [VisitOrlando.com](http://VisitOrlando.com) for details about family fun in Orlando.

### **How many children can I register to one room?**

Hotel policy allows for two children age 17 years and under in the room with adults occupying existing bedding.

### **I have a guest who is coming with me to Orlando but is not attending the conference; do I need to register him/her?**

No, you are not required to register any guest not attending ThoughtSpot 2022. However, please keep in mind that without being registered and securing the proper credentials, your guest will not have access to activities such as scheduled meals, special events, continuing education sessions and exhibit hall access.

### **Can my guest attend the opening night reception only?**

No, we do not offer a la carte opening night reception tickets.

### **Can my guest come to the closing night party only?**

Yes, you can register your guest to attend the closing night party for \$165.

### **Are meals included in my guest's conference registration?**

Your guest's meals are covered if they are registered to attend with a conference pass.

### **Can I purchase a meal package for my guest to attend with me?**

No, we do not offer any meal-only packages.

## Buying opportunities

### **What are the product specials / buying opportunities for this year's show?**

They are still being identified, and we plan to announce them by mid-May.

### **Will I be able to order product specials if I don't attend the show?**

There will be discounted product specials prior to the show. However, there will be a greater discount on product specials when you attend ThoughtSpot 2022.

## Education

### **What will the format be for continuing education (CE) sessions for ThoughtSpot 2022?**

We're excited to be offering CE sessions, certificate sessions, and certifications in-person, along with a selection of on-demand sessions that you can take post-ThoughtSpot. You or someone from your pharmacy must register and attend the live ThoughtSpot event to access on-demand CE sessions. Please review our [CE FAQs](#) here to learn more about our new continuing education format and offering.

### **When will continuing education information be available for this year's show?**

Additional continuing education information will be available on [WeAreGNP.com/ThoughtSpot2022](https://www.WeAreGNP.com/ThoughtSpot2022) in May.

**Click here for additional [CE FAQs](#).**

## Entertainment

### **What is the entertainment for this year's Closing Night Celebration?**

We haven't identified the entertainment for this year's Closing Night Celebration. We expect to have that information in early spring and will keep you informed.

### **Is there a keynote speaker this year?**

We haven't identified a keynote speaker for this year's event. We expect to have that information in early spring and will keep you informed.

**Please note: All information related to ThoughtSpot 2022 is subject to change.**